



10-year warranty

Serge Ferrari AG (hereinafter referred to as the Warrantor) provides the following Warranty to the companies concerned (hereinafter referred to as the Warrantees):

1) Products covered

The Warranty covers the following products and their intended applications, shown in the technical data sheet and product brochure, within the European Union, UK, Norway and Switzerland: Stamisol Safe One, Stamisol Extreme DW, Stamisol Extreme DW 2Tape, Stamisol Advanced ECO, Stamisol Advanced ECO 2Tape, Stamisol Extreme Pack, Stamisol Advanced Pack 350, Stamisol Extreme Pack 500, Stamisol Advanced FA, Stamisol Advanced FA 2TAPE, Stamisol Advanced FA POP 2Tape, Stamisol FI, Stamisol Perform FI, Stamisol Perform FI 2Tape, Stamisol Extreme Color, Stamisol Extreme Color HI-FR, Stamisol Perform SD 70, Stamisol Perform ABS und Stamisol Perform Flex.

This warranty covers exclusively Stamisol products, which have been installed by a professional specifically trained in their usage, in compliance with best industry practice, and with the installation conditions and areas of usage specified in Stamisol brochures and technical documentation. This warranty is only valid if installed by specialist companies with NVQ Level 2 or CSCS Skill Card.

2) Warranty period

This warranty extends for a maximum period of ten (10) years from the relevant product delivery date.

3) Object of the warranty

This warranty covers the following characteristics, for the ten-year (10-year) warranty period, with reference to the specified technical data and under normal conditions of usage:

- For under-roof and facade protective screens: conservation of fire retardancy and of at least 70% of the material strength, waterproofing characteristics and vapour barrier permeability
- For vapour control screens: conservation of fire retardancy and of at least 70% of the material strength and Sd value (vapour diffusion thickness or capacity for limiting water vapour penetration).

The warranty excludes the following cases:

- Use of harmful or corrosive chemicals.
- Damage due to unforeseen mechanical effects (abrasion, rubbing, wind flutter, etc.)
- Product usage non-compliant with Stamisol recommendations
- Natural disaster, rioting, act of war, etc.

All damages resulting from:

- Default of a transporter.
- Usage not conforming with best industry practice.
- Vandalism, intentional or accidental damage or alteration.
- Structural design or application unsuited to the intended purpose of the product.
- Partial repair of the product prior to damage
- Installation or application modification without prior approval of the Warrantor
- Improper maintenance of the product.
- Use of non-recommended accessories.
- Damage to a product, whose origin and traceability has not been established.

Moreover, activation of the warranty by the Warrantor is subject to full settlement of the delivery invoice for products claimed to be defective.

5) Warranty application conditions

All damage shall be immediately notified by letter, sent by recorded delivery, to the Warrantor no later than three weeks (21 days) after the relevant anomaly has been noted. Under the guarantees specified in Clause 3 and the exclusions listed in Clause 4 of this Warranty, coverage shall include the following:

- Replacement of the defective product and its installation accessories.
- The costs of removing and re-installing the membrane, subject to acceptance of an priced estimate by the Warrantor.

In the event that the product or products are replaced, the replacement products supplied by the Warrantor are guaranteed under the terms and conditions of the initial Warranty, notwithstanding the date of the damage.

6) Application under photovoltaic cells

Our 10-year Warranty also covers photovoltaic and solar plants, if the ventilation distance between our Stamisol product and the photovoltaic or solar plant is no less than 60 mm and, if greater distances are specified in other regulations, such distances and any other guidelines for fitting our Stamisol product attached to the product, are complied with. We would like to point out explicitly that you must ensure that if our membrane heats up to 100°C this only occurs for a maximum of 20 days per year and for 2 hours per day. The maximum peak temperature of 100°C may not be exceeded. Should damage occur due to over-heating and therefore destroy the membrane, a condition for any guarantee provided by the Warrantor is that Warrantees prove that their photovoltaic or solar plant has only heated up to the previously stated level, therefore ruling out any destruction of our material because of too high temperatures in the photovoltaic or solar plant. Stamisol FI is not suitable for use in photovoltaic and solar plants.

Conditions for Stamisol Safe One

Our 10-year Warranty also covers photovoltaic and solar plants, if the ventilation distance between our Stamisol product and the photovoltaic or solar plant is no less than 60 mm and, if greater distances are specified in other regulations, such distances and any other guidelines for fitting our Stamisol product attached to the product, are complied with. We would like to point out explicitly that you must ensure that if our membrane heats up to 250°C this only occurs for a maximum of 20 days per year and for 12 hours per day. The maximum peak temperature of 250°C may not be exceeded. Should damage occur due to over-heating and therefore destroy the membrane, a condition for any guarantee provided by the Warrantor is that Warrantees prove that their photovoltaic or solar plant has only heated up to the previously stated level, therefore ruling out any destruction of our material because of too high temperatures in the photovoltaic or solar plant.

Ensure you have the document valid on the project date before activating the warranty.